

Schulungs- dauer *	Bestehens- garantie	Incourse- Examen
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## ITIL® Grundlagen

Foundation	3	✓	✓
Foundation - English	3	✓	✓
Foundation Fast Track	2	✓	✓
Overview	1		

## ITIL® Expert

All-in-1 (SS, SD, ST, SO, CSI, MALC)	1x 14 Tage	14	✓	✓
All-in-2 (SS, SD, ST)	1x 7 Tage	7	✓	✓
All-in-2 (SO, CSI, MALC)	1x 7 Tage	7	✓	✓
All-in-3 (SS, SD)	1x 5 Werktage	5	✓	✓
All-in-3 (ST, SO)	1x 5 Werktage	5	✓	✓
All-in-3 (CSI, MALC)	1x 5 Werktage	5	✓	✓

## ITIL® Lifecycle Modules

Service Strategy (SS)	3	✓	✓
Service Design (SD)	3	✓	✓
Service Transition (ST)	3	✓	✓
Service Operation (SO)	3	✓	✓
Continual Service Improvement (CSI)	2	✓	✓

## ITIL® Capability Modules

Release, Control & Validation (RC&V)	4	✓	✓
Operational Support & Analysis (OS&A)	4	✓	✓
Service Offerings & Agreements (SO&A)	4	✓	✓
Planning, Protection & Optimisation (PP&O)	4	✓	✓

## ITIL® Abschlusszertifizierung

Managing Across the Lifecycle (MALC)	3	✓	✓
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## PRINCE2®

Kompakt in practice	5	✓	✓
Foundation in practice	3	✓	✓
Foundation Fast Track	2	✓	✓
Foundation e-Learning	online		<sup>1)</sup>
Foundation e-Learning - English	online		<sup>1)</sup>
Overview	1		
Practitioner in practice	3	✓	✓
Practitioner - Re-Registrierung	1	✓	✓
Simulation: The Challenge of Egypt	1		

## SCRUM

SCRUM für Agiles Projektmanagement	2		
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\* Inkl. Prüfungsvorbereitung und Prüfung

<sup>1)</sup> Online Prüfung

**Haben Sie Fragen? Dann wenden Sie sich jederzeit gerne an das Maxpert® Education Center.**

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## P3O® Portfolio-, Programm & Project-Manager

Kompakt in practice	4	✓	✓
Foundation in practice	2	✓	✓
Practitioner in practice	2	✓	✓

## MSP® Managing Successful Programmes

Kompakt	5	✓	✓
Foundation	3	✓	✓

## M\_o\_R® Management of Risk

Kompakt	4	✓	✓
Foundation	2	✓	✓
Practitioner	2	✓	✓

## COBIT® 5

Foundation	2	✓	✓
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## ISO/IEC 20000

Foundation	2		✓
Professional - Management & Improvement of ITSM Processes (M&I)	3		✓
Professional - Support of IT Services	3		✓
Professional - Control of IT Services	3		✓
Professional - Alignment of IT and the Business	3		✓
Professional - Delivery of IT Services	3		✓

## ISO/IEC 27001

Foundation	2		✓
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## IT-Kennzahlen

Steuerung mit IT-Kennzahlen	2		
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## Telefontraining

Telefontraining für den Service Desk nach ITIL	1		
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## Change Management

Change Management in Projekten	3		
Komplexitätsmanagement in Projekten	3		
Projektcoaching - neue Impulse für Projektleiter	2		
Senior Projekt-Manager Skills	6		

2 Module á 3 Tage

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